

Acrobat

outsourcing

Your Hospitality Staffing Professionals



June 2017

DIALMYCALLS

Issue 01



CASE STUDY

How can you use DialMyCalls?



ACROBAT OUTSOURCING DIALMYCALLS CASE STUDY

STARTED USING DIALMYCALLS: JANUARY 3, 2014

FREQUENCY OF USE: DAILY

TYPE OF SERVICE: SMS + VOICE BROADCASTING SERVICE



CHOICE OF PROVIDER

Acrobat Outsourcing was calling every person manually and love that they can send a text message now to all of their people at once. DialMyCalls is very cost effective as well and Acrobat Outsourcing loves the capability of being able to send out automated phone calls in addition to text messages.

FEATURES UTILIZED

Importing contacts via Excel is an important feature to Acrobat Outsourcing. They love how easy it is to manage contact groups and how our **Access Control System** allows multiple admins to manage one account.

CLIENT NEEDS

Staffing notifications in the hospitality industry. *Acrobat Outsourcing* required the ability to send out requests via text message to people to see who is available for shifts and get responses back via our 2-way texting feature when needed.

CLIENT FEEDBACK

Acrobat Outsourcing loves our customer service and how cost effective DialMyCalls is for their company. Their recipients experienced a learning curve at first but the automated text messages and phone calls have proven to be convenient for them. "We have loved the time savings that DialMyCalls has provided. The [mobile] app has given us added flexibility too."



"WE HAVE LOVED THE TIME SAVINGS THAT DIALMYCALLS HAS PROVIDED. THE [MOBILE] APP HAS GIVEN US ADDED FLEXIBILITY TOO."



ACROBAT OUTSOURCING

ABOUT ACROBAT OUTSOURCING

Acrobat Outsourcing, the leading National Hospitality Staffing Firm, connects top talent with top companies every day. Our clients range from Fortune 500s to nonprofit organizations. No assignment is too big or small, and there is no such thing as last minute. Our years of experience and vast network allows us to find the right fit for thousands of job-seekers, and the right staffing solutions for hundreds of companies. By offering temporary, full-time, management level recruiting and executive searches along with payroll and insurance, we are a one-stop solution for both front and back-of-house event staffing and recruiting needs.

Status quo is not part of our vocabulary. We continue to raise the bar by adding more client services and expanding our reach to better serve our clients, empowering employees with new training and development opportunities to help them be their best, and partnering with diverse community organizations to help make a difference.